

Terms & Conditions

Booking Conditions for Club 55 Travel Club Day Tours

Club 55 reserves the right to make **CHANGES TO ITINRARIES** as may be deemed necessary. COSTS are correct at the time of printing, however we do reserve the right to alter prices **when venues and other costs increase**. Club 55 reserves the right to cancel any tour arrangement within 7 days of departure if insufficient numbers. **A full refund will be made in the event of that situation. Please note that the Club 55 policy is full payment 14 days prior to departure. No deposits are required.** Seats that have been reserved and not paid for by this date can and will be released to passengers on the wait list for that tour. In the event of cancellations a 15% administration fee will be charged. No refunds will be given for cancellations less than 48 hours or for no shows on the day. For Extended Tours full payment is required 30 days prior to departure. Club 55 will always try and be fair and assist members where possible.

Booking Terms & Conditions for Probus & Seniors Clubs

All Club 55 tours are designed to specifically cater for the needs of the over 55's with all tours being conducted at an enjoyable leisurely pace. Sit back and relax and leave everything to us. When you book your tour with Club 55, we will supply you with all the promotional information that you need for your club's notice boards and newsletters and also supply written confirmation and passenger lists for you. We strongly recommend that where possible you book your outing at least 3 to 6 months in advance. This will ensure that the dates and venues are available and will also assist in giving you plenty of time to promote the tour to your members. Payment is required in full on the day of the tour.

Group Size & Pricing.

To make things easier for In the event that you do not achieve the expected numbers for your outing you can contact our office and request a smaller vehicle for your group. We cannot guarantee that a smaller vehicle will be available; however we will always try to assist where possible. The more notice you give us regarding a problem means the more chance we have to try and assist you and ensure that your outing goes ahead. With sufficient notice we can cater for groups from 20 to 300 passengers.

VEHICLE SIZES AVAILABLE

45 SEAT (min number 25) 24 SEAT (min number 15)

Confirmation of Booking.

It is your responsibility to notify us of your passenger numbers a minimum of seven days prior to departure. Venues, morning tea, lunch and vehicles will be based on this number. In the event of minor changes we need a minimum of 48 hours notice to avoid charges by venues and suppliers. Refunds will not be given for passengers that fail to turn up on the day. **Please keep us informed.**

Meals & Venues

Club 55 accepts no liability for service failure or price increases by venues. We act only as an agent on your behalf. We will however, always endeavour to provide venues to a standard that you expect.